



# SHINING THROUGH

CREATING SUSTAINABLE EMPLOYMENT IN A TURBULENT WORLD



## INTERNATIONAL CONFERENCE

NDS 2009 NATIONAL EMPLOYMENT FORUM INCORPORATING  
THE WORKABILITY INTERNATIONAL CONFERENCE



**CONFERENCE BROCHURE**

6-9 SEPTEMBER 2009

Hilton Hotel, Sydney, Australia



## SPONSORS



## EXHIBITORS



## OTHER SUPPORTERS



At the time of printing, exhibition and advertising opportunities were still available. For more information, please contact Julie Walton at [julie.walton@nds.org.au](mailto:julie.walton@nds.org.au) or +612 9256 3115.



## PRELIMINARY PROGRAM SUNDAY, 6 SEPTEMBER 2009

**12.00pm–5.00pm** **REGISTRATION**  
Hilton Hotel, Sydney

**6.00pm–8.00pm** **WELCOME TO SYDNEY – ‘THE CITY ON THE HARBOUR’ COCKTAIL PARTY**  
Waterfront Restaurant, The Rocks

## DAY 1 PRELIMINARY PROGRAM MONDAY, 7 SEPTEMBER 2009

**8.30am–9.30am** **REGISTRATION / ARRIVAL TEA AND COFFEE**

### 9.30am–11.00am OPENING PLENARY

#### WELCOME TO COUNTRY & OPENING PLENARY

WELCOME – Tony Lund, President, National Disability Services

INDIGENOUS WELCOME

IMPACT OF GLOBALISATION ON THE EMPLOYMENT OF PEOPLE WITH DISABILITY

AN INTERNATIONAL PERSPECTIVE

**11.00am–11.30am** **MORNING TEA**

### 11.30am–1.00pm CONCURRENT PLENARY SESSIONS

#### OPEN EMPLOYMENT PLENARY

#### SECURING JOBS IN THE PUBLIC SERVICE

EXPANDING EMPLOYMENT OPPORTUNITIES IN THE PUBLIC SERVICE: A GOVERNMENT PERSPECTIVE

EXPANDING EMPLOYMENT OPPORTUNITIES IN THE PUBLIC SERVICE – Kerrie Langford, Advance Personnel

**1.00pm–2.00pm** **LUNCH**

### 2.00pm–3.15pm CONCURRENT SESSIONS

#### OPEN EMPLOYMENT

##### CREATING TRAINING OPPORTUNITIES

BUILDING PATHWAYS BETWEEN VOCATIONAL TRAINING AND DISABILITY EMPLOYMENT SERVICES  
Craig Harrison, Personnel Employment

COMMUNITY INTEGRATION AS PART OF THE REHABILITATION OF PEOPLE WITH ACQUIRED BRAIN INJURY  
Presenters TBC, Brightwater & Rocky Bay

DISCUSSION

##### IMPROVING OUTCOMES

BETTER ASSESSMENT OF JOBSEEKERS WITH DISABILITIES: UPSKILLING FRONTLINE STAFF  
Amanda Calwell-Smith, Essential Personnel

DEVELOPING NATURAL SUPPORTS  
Wendy Quarles, Center on Rehabilitation Synergy-University of New York at Buffalo

DISCUSSION

##### CREATING SUCCESS

BUSINESS EXCELLENCE: PROMOTING THE EMPLOYMENT OF PEOPLE WITH DISABILITIES  
Michael Horgan, Rehab Group

PARTNERSHIPS: ITS ALL ABOUT RELATIONSHIPS AND TRUST  
Robyn Klos, Gracelands Group of Services

DISCUSSION



DAY ONE MORNING TEA SPONSOR

## 11.30am–1.00pm CONCURRENT PLENARY SESSIONS

### DISABILITY ENTERPRISES PLENARY

#### DISABILITY ENTERPRISES

POLICY DIRECTIONS IN AUSTRALIAN DISABILITY ENTERPRISES

AUSTRALIAN DISABILITY ENTERPRISES EXCELLENCE AWARDS 2009

## 2.00pm–3.15pm CONCURRENT SESSIONS

### DISABILITY ENTERPRISES

#### RELATIONSHIPS IN DIFFICULT TIMES

MANAGING BUSINESS RELATIONSHIPS  
IN DIFFICULT TIMES: A BUSINESS  
PERSPECTIVE

MANAGING BUSINESS RELATIONSHIPS  
IN DIFFICULT TIMES: A SERVICE  
PROVIDER PERSPECTIVE

DISCUSSION

#### TRANSITIONS

MAKING TRANSITION TO WORK  
PROGRAMS SUCCESSFUL  
Brett Fahey

TRANSITION TO WORK: ANOTHER  
APPROACH

DISCUSSION

#### NEW PURCHASING GUIDELINES

PROCURING GOVERNMENT BUSINESS: A  
STEP-BY-STEP GUIDE

ATTRACTING GOVERNMENT GRANTS

DISCUSSION



3.15pm–  
3.45pm **AFTERNOON TEA**

### 3.45pm–4.45pm PLENARY SESSION

**MOTIVATIONAL SPEAKER** – Tom O’Toole, ‘The Baker from Beechworth’

7.00pm–  
11.30pm **CONFERENCE DINNER**  
Hilton Hotel, Sydney

## DAY 2 PRELIMINARY PROGRAM TUESDAY, 8 SEPTEMBER 2009

8.00am–  
9.00am **REGISTRATION / ARRIVAL TEA AND COFFEE**

### 9.00am–10.15am OPENING PLENARY

**WELCOME & OPENING PLENARY**

WHICH WAY NOW? INTERPRETING THE POLICY COMPASS – Ken Baker, National Disability Services

GOVERNMENT EMPLOYMENT STRATEGIES

10.15am–  
10.45am **MORNING TEA**

### 10.45am–12.15pm CONCURRENT PLENARY SESSIONS

**OPEN EMPLOYMENT PLENARY**

DEPARTMENT OF EDUCATION, EMPLOYMENT AND WORKPLACE RELATIONS UPDATE

TRANSITION TO NEW CONTRACTS

12.15pm–  
1.15pm **LUNCH**

### 1.15pm–2.30pm CONCURRENT SESSIONS

**OPEN EMPLOYMENT**

**OTHER SERVICE MODELS**

WORKING OUTSIDE THE SQUARE:  
STORIES OF ENTREPRENEURS WITH  
DISABILITY

Mike Coles, Cowan Creek Consulting  
& Sue Werner, The Spastic Centre of  
NSW

**AN ALTERNATIVE EMPLOYMENT  
MODEL**

DISCUSSION

**REHABILITATION**

VOCATIONAL REHABILITATION  
SERVICES

**MGP PROFILE FOR WII HABILITATION  
AND B2B OPPORTUNITIES**

Phil Taylor, Abilities Unlimited of  
Jonesboro

DISCUSSION

**PARTNERSHIPS**

OPPORTUNITIES CREATED BY THE  
ACCI & NDS PROJECT

Presenter TBC, ACCI & Jennifer  
Kitchin, National Disability Services

**PERSONAL STORY**

Stuart Jenkinson, People With  
Disabilities (WA)

DISCUSSION

2.30pm–  
3.00pm **AFTERNOON TEA**



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DAY ONE DINNER SPONSOR

### 10.45am–12.15pm CONCURRENT PLENARY SESSIONS

#### DISABILITY ENTERPRISES PLENARY

DEPARTMENT OF FAMILIES, HOUSING, COMMUNITY SERVICES AND INDIGENOUS AFFAIRS UPDATE

INDUSTRIAL RELATIONS: THE NEW WORLD

#### INTERNATIONAL PLENARY

INTERNATIONAL POLICY TRENDS

### 1.15pm–2.30pm CONCURRENT SESSIONS

#### DISABILITY ENTERPRISES

##### MARKETING

HOW TO POSITION PRODUCTS AND SERVICES

SMALL SCALE BUT EFFECTIVE MARKETING

DISCUSSION

##### MANAGING TRANSITIONS

##### RETIREMENT

Robyn Edwards, SPRC, University of New South Wales

##### IMPACT OF RETRENCHMENT

Nyla Gaylord, Rochester Rehabilitation Centre

DISCUSSION

##### TO BE CONFIRMED

DISCUSSION



## 3.00pm–4.30pm CONCURRENT PLENARY SESSIONS

### OPEN EMPLOYMENT PLENARY

#### WEATHERING THE STORM: WORKING FROM WITHIN

PRESENTATIONS & PANEL DISCUSSION ON STRATEGIES ORGANISATIONS MAY USE TO SURVIVE (AND EVEN THRIVE)

### DISABILITY ENTERPRISES PLENARY

#### WEATHERING THE STORM: WORKING FROM WITHIN

PRESENTATIONS & PANEL DISCUSSION ON STRATEGIES ORGANISATIONS MAY USE TO SURVIVE (AND EVEN THRIVE)

4.30pm–  
6.00pm

### WORKABILITY INTERNATIONAL ANNUAL GENERAL MEETING

6.00pm–  
7.30pm

### MID-CONFERENCE 'CHILL OUT' COCKTAILS

Hilton Hotel, Sydney

# DAY 3 PRELIMINARY PROGRAM

## WEDNESDAY, 9 SEPTEMBER 2009

8.00am–  
9.00am

### REGISTRATION / ARRIVAL TEA AND COFFEE

## 9.00am–10.30am OPENING PLENARY

### WELCOME & OPENING PLENARY

EMPLOYMENT FOR SOME OF THE MOST DISADVANTAGED: INDIGENOUS PEOPLE WITH DISABILITY

SHINING THROUGH AND BEYOND – Dan Kearns, Education Queensland

10.30am–  
11.00am

### MORNING TEA

## 11.00am–12.30pm PLENARY SESSION

### THE POTENTIAL OF PARTNERSHIPS

PARTNERSHIPS BETWEEN BUSINESS & NON-GOVERNMENT ORGANISATIONS

CHALLENGING THE STATUS QUO – Presenters TBC, Bedford Industries

BUILDING PARTNERSHIPS ACROSS BORDERS – Pauline Kleinitz, CBM-Nossal Institute Partnership for Disability Inclusive Development, Christine Walton, Australian Disability and Development Consortium & Margaret Gadd, National Disability Services

12.30pm–  
1.30pm

### LUNCH

## 1.30pm–3.15pm CONCURRENT SESSIONS

EFFECTIVE PARTNERSHIPS	BUSINESS DEVELOPMENT	VOCATIONAL TRAINING & SKILL DEVELOPMENT
<b>BUILDING EFFECTIVE PARTNERSHIPS (PHOENIX &amp; DAYBREAK)</b> Robert Styling, Phoenix Society  <b>MICRO-CREDIT AND SELF-EMPLOYMENT</b> Shamim Ferdous, Bangladesh Protibondhi Foundation & Jason McKey, Job Placement  <b>BUILDING PARTNERSHIPS TOWARDS INCLUSIVE EMPLOYMENT FOR PERSONS WITH DISABILITIES IN ASIA</b>	<b>HAVE THE RULES CHANGED? ETHICAL ISSUES FOR PROVIDERS IN THE CURRENT ECONOMIC CLIMATE</b> Jeffrey Dulko, Rochester Rehabilitation Center  <b>CHALLENGES FACING PROVIDERS IN A CHANGING MARKET WITHIN THE UNITED KINGDOM</b> Stuart Knowles, Shaw Trust Ltd  <b>THE GOODWILL WAY: THE EUROPEAN OPPORTUNITY</b> Don Roberts, Goodwill International	<b>BUILDING UP VOCATIONAL COMPETENCE FOR PEOPLE WITH PSYCHIATRIC DISABILITY BY DIVERSIFIED PRE-EMPLOYMENT TRAINING IN REAL WORK AND COMMUNITY-BASED SETTINGS</b> Thomas Chu Sai Ming, New Life Psychiatric Rehabilitation Association  <b>CREATING VOCATIONAL EDUCATION AND TRAINING OPPORTUNITIES FOR DIFFERENTLY ABLED PEOPLE IN TIRUVANNAMALAI DISTRICT</b> Rama Perumal, SINAM  <b>SKILL DEVELOPMENT, TRAINING AND BUILDING CAREER PATHWAYS</b> Ram Prasad Dhungana, National Rehabilitation Centre of the Disabled
DISCUSSION	DISCUSSION	DISCUSSION
<b>3.15pm–3.45pm AFTERNOON TEA</b>		

## 3.45pm–4.30pm PLENARY SESSION

WHAT LIES AHEAD FOR EMPLOYMENT: AN INTERNATIONAL PERSPECTIVE	
<b>4.30pm–4.45pm CONFERENCE CLOSE</b>	
<b>6.30pm–9.30pm 'AUSSIE' BUSH BARBEQUE</b> The Pavilion, Sydney	

### Program Disclaimer

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